

Liz Krueger

New York State Senate | 28th District



November 2018

Message from Liz...

Thank you to everyone who participated in this month's important elections. I am particularly gratified and honored by the confidence my constituents continue to place in me to represent them in the State Senate.

The election results across the country were a mixed bag, but in New York voters sent a clear message that they want a state government that will challenge the Trump administration and advance a progressive agenda that protects the rights of New Yorkers, ensures access to healthcare and affordable housing, protects our environment, and enacts ethics and electoral reforms. I look forward to working with my many new Democratic colleagues in the State Senate to ensure that we act on these and other critical issues.

Election day also highlighted one of the first issues we need to address when we return to Albany. Once again there were massive problems at the polls, with broken machines and disorganization resulting in long and frustrating delays for voters. The state needs to address this by modernizing our voting procedures, and by reforming the New York City Board of Elections, which has proved time and again that it is not capable of meeting its obligations to the voters.

The good news is that we already have legislation to accomplish these reforms, and the new Senate Democratic majority is in a position to pass them. Last session the Assembly passed a comprehensive package of voting reform measures that my colleagues in the Senate Democratic conference support, and I believe this should be one of the first things we act on when the new session begins. Among the measures I think we can address are:

- Legislation that would establish a seven-day early voting period for registered New York voters to vote in-person prior to any primary, special or general election. Each county would be required to provide a set amount of early voting hours, with the number of early voting sites related to the county population, but would have the flexibility to offer hours that best meet the needs of its residents.

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- A constitutional amendment to allow no-excuse absentee voting. Under current law, absentee voting is only allowed if an individual expects to be absent on Election Day, or is unable to get to the polls because of physical illness or disability. This measure offers a more equitable voting experience by allowing busy New Yorkers more options for casting their ballots.
- Legislation to create a modern voter registration system that will reduce costs for processing voter registrations and maintain complete and accurate voter registration lists. This legislation will help reduce the inaccuracy and disenfranchisement caused by human error while also helping to prevent fraud.
- Pre-registration for 16- and 17- year olds to ensure young people are able to vote as soon as they turn 18.
- Legislation I carry to shorten the time requirement for changing party registration to 90 days, instead of the current law that requires party enrollment changes to be made prior to the previous general election.

While these reforms would increase access to voting and allow people more options as to when and how they vote, it is also clear that at least in New York City, there is a desperate need for reform of the Board of Elections. One solution would be to professionalize board operations. I carry legislation that would establish in law the powers of the executive director and deputy director of the New York City Board of Elections. The current structure of the board does not delineate which powers are reserved to commissioners and which are in the purview of executive staff, which undermines efficiency and accountability at the Board.

There is much to do when the legislature returns to Albany in January, but I will certainly remember this year's debacle at the polls, and I firmly believe that we can enact better laws to make voting easier and more accessible for all New Yorkers.

POLICY SPOTLIGHT

Child Victims Act

The Child Victims Act is another important piece of legislation that I believe the new Senate Democratic Majority can finally get passed through the Senate. This bill has passed the Assembly multiple times, but the Senate Republican Majority refused to allow a vote on the bill. With support from both currently serving and newly elected Democratic Senators, I hope to see action on this legislation early in the next legislative session.

The Child Victims Act is sponsored by Senator Brad Hoylman, and will raise the criminal statute of limitations for several child sexual abuse crimes to age 28, and raise the civil statute of limitations for causes of action brought by someone seeking redress for physical, psychological or other injury caused by child sexual abuse to age 50. Additionally, this legislation will create a one-year window, starting six months from the effective date of the bill, for past victims of child sexual abuse to initiate lawsuits against their abusers, and create parity in how regulations impact public and private institutions under these circumstances.

According to the National Sexual Violence Resource Center, one in four girls and one in six boys will be sexually abused by the time they turn 18, and nearly three-quarters of all reported sexual assault

victims are children. Additionally, reports have revealed that 73% of child victims do not tell anyone for at least a year and 45% of child abuse victims do not tell anyone for at least five years. By the time that victims recognize that they have been abused and are able to tell someone about it, in a large number of cases the statute of limitations has already expired.

Protecting our children from sexual abuse is one of our basic responsibilities, but for years the Senate has shirked that responsibility by failing to pass the Child Victims Act. This is a commonsense bill that is supported by the vast majority of New Yorkers. Passing this bill is simply the right thing to do.

COMMUNITY SPOTLIGHT

Roundtable for Boomers and Seniors Starts November 13th:

The Roundtable for Boomers & Seniors provides an opportunity for constituents to come together to explore life issues that are relevant across the age span. At each session, attendees hear from and engage with professionals who are knowledgeable on topics that are of most concern to the growing population of older adults in New York City. Over the course of five sessions, the Roundtable looks at a specific issue from different perspectives each month.

This year's series will focus on Myths, Facts and Possibilities. The first roundtable will take place Tuesday, November 13th from 8:30 to 10:30 a.m. at Lenox Hill Neighborhood House, 331 East 70th Street, and the topic will be ageism. At this session, I will interview Ashton Applewhite, ageism activist and author of *This Chair Rocks*. Other sessions in this year's series will take place on December 6th, March 14th 2019, April 4th 2019, and May 9th 2019.

RSVP at <https://tinyurl.com/ageismforum> or by phone at 212-490-9535.

Later Life Planning Series:

I am hosting a three-part series addressing issues in later life planning, designed to offer key information and tools necessary to navigate later life planning for you and your loved ones. The two remaining sessions are as follows:

Thursday, November 15th – Important Documents: Wills, Health Care Proxies, Living Wills and Power of Attorney

Speakers: Michael Bond, Law Office of Michael Bond, Lisa Rachmuth, LMSW, Deputy Director of Elder Abuse MDTs, NYC Elder Abuse Center, and Peg Horan, LMSW, Senior Program Coordinator for Elder Abuse MDTs, NYC Elder Abuse Center

Thursday, November 29th – Palliative Care, Hospice and Sharing with Your Family

Speakers from Weill Cornell Medicine/New York Presbyterian Division of Geriatrics and Palliative Medicine: Dr. Ronald Adelman and Dr. Mark Lachs, Co-chiefs; Dr. Randi Diamond, Palliative Care Attending Physician, Elizabeth Schack, Palliative Care GNP and Chaplain Jeanmarie Walsh

All sessions will take place from 6:00 to 8:00 p.m. at Belfer Research Building, Weill Cornell Medicine, 413 East 69th Street, Rm. 204, between York and First Avenues. Space is limited so please RSVP. To RSVP for each session, or for further information, visit <https://tinyurl.com/latelifeplanning> or call 212-490-9535.

Tenants' Rights & Advocacy in a Critical Year Forum on December 5:

New York State's rent laws are expiring in June 2019. I will be hosting an event to help New Yorkers learn about their rights and join the fight to strengthen the laws. The event will start with a discussion on rent law renewal with Mike McKee of TenantsPAC and Delsenia Glover of Tenants and Neighbors, followed by four workshops: Basics of Rent Regulation, If Your Landlord Wants You Out, How To Get Repairs & Improve Building Conditions, and Housing Resources for Older Adults & People with Disabilities.

The event will take place on **Wednesday, December 5th**, from **6pm to 8:30pm** at **CUNY Graduate Center, Proshansky Auditorium, 365 Fifth Avenue** between 34th and 35th Streets.

Please RSVP at <https://tinyurl.com/tenantsrightsforum> or by calling (212) 490-9535.

Radical Age Movement Age Cafe on November 14th:

The next Radical Age Movement Age Cafe will take place Wednesday November 14th from 6:00 p.m. to 8:30 p.m. with the topic Where Does Age Justice Go From Here?

A Conversation for People of All Ages. Participants will review how you and others have been impacted by age-based discrimination and marginalization and outline an action-based plan for Age Justice in 2019 here in NYC and beyond. The Cafe will take place at the Society for Ethical Culture, 2 West 64th Street at Central Park West. RSVP at <https://www.eventbrite.com/e/age-cafe-where-does-age-justice-go-from-here-tickets-51598113346>.

Veterans Benefits Fair on November 14th:

The Department of Finance in partnership with Manhattan Borough President Gale Brewer and the Department of Veterans' Services are hosting a Veterans Benefits Fair on Wednesday November 14th from 4:00 pm. to 7:00 p.m. Representatives of City, State and Federal agencies as well as nonprofit organizations will provide information on a wide variety of benefits for veterans, un-remarried surviving spouses and Gold Star Parents. The Fair will take place at 1 Centre Street, Mezzanine Level. For more information call 311 or visit www.nyc.gov/finance.

Open Enrollment for Healthcare Marketplace Coverage:

The Open Enrollment Period for the Healthcare Marketplace in New York will run from November 1, 2018 to January 31, 2019. As was the case last year, the Trump administration decided to significantly shorten the Open Enrollment Period. New York has its own marketplace, however, and therefore is able to determine the length of its Open Enrollment Period. If you want to enroll for health insurance through the individual marketplace for coverage in 2019, the upcoming Open Enrollment Period will run from November 1, 2018 to January 31, 2019. It is also important for you to know that eligible policy holders will still receive cost-sharing subsidies to help make the cost of health insurance more affordable. Please note that if you already have a health insurance policy through the individual marketplace and want to make a change, you can do so on or after November 16th.

2019 health insurance plan details are now available. If you would like to consult with a trained representative at no charge prior to selecting your health insurance plan, Navigator Sites are an excellent resource. The following is the contact information for a local Navigator Site:

Community Service Society of New York
633 Third Avenue, 10th Floor
New York, NY 10017
Phone: 888-614-5400

Please make sure to call and schedule an appointment for November 1st through January 31st to ensure health care coverage in 2019. You will need to sign up for a health insurance policy by December 15th in order for it to take effect January 1, 2019.

Before selecting your plan, it is important to check the following:

- Will your primary physician, OB/GYN, and any specialists accept the insurance? This is important to verify, even if you are not changing plans. Health insurance companies are using narrower provider networks than before, which may cause reductions to their list of in-network providers. Please note that a new search tool has been added to the New York State of Health marketplace website: <https://pndslookup.health.ny.gov/>. This tool allows you to search by medical provider to see what health insurance plans s/he accepts. It also allows you to search by health plan to see which medical providers are in-network.
- Will any regularly prescribed medications be covered under the plan? Each health insurance plan has a list of pharmaceuticals that are covered. If you are concerned about prescriptions being covered, this is important to verify before you enroll in the plan. Navigator Site representatives can provide assistance with this.
- Which plan will be the most affordable while providing the amount of coverage you need? Research has shown that many people do not take the time to comparison shop before selecting a health insurance policy. It is worth taking the time to consider your healthcare needs and assess which plan will give you the greatest savings based on premiums charged, co-pays, and deductibles. Navigator Site representatives can also provide assistance with doing a comparison of plan costs.

Medicare Part D and Medicare Advantage Plan Open Enrollment:

If you wish to change your Medicare Part D or Advantage Plan coverage, or switch from an Original Medicare plan to a Medicare Advantage plan (or from a Medicare Advantage plan to an Original Medicare plan), you need to do so during the open enrollment period between October 15 and December 7, 2018. Changes made to your Medicare coverage during the Open Enrollment period will take effect January 1, 2019. The Legal Advocacy Department of Lenox Hill Neighborhood House is scheduling individual counseling appointments to help you select the best Medicare Advantage or Part D plan for you. For more information or to sign up for an appointment please call Aitan Groener at 212-218-0449. You can also receive assistance through the Health Insurance Information, Counseling and Assistance Program (HIICAP) by calling (212) 602-4180. There is also an online search tool to help you identify the best plan for you at <https://www.medicare.gov/find-a-plan/questions/home.aspx>.

Applications for Middle School Now Available:

If your child is applying to middle school this fall, you should have received a letter from the Department of Education with instructions on how to create a MySchools account. MySchools is both an online directory of NYC public schools and your child's personalized application. As soon as you log in to your MySchools account, you can start exploring the programs that your child can apply to and, if they get an offer, attend. You'll also use MySchools to apply to middle schools by the **December 3, 2018** deadline.

If you don't get your instructions in the mail this week, speak with your school counselor for help. You can also visit Middle School Admissions at <https://www.schools.nyc.gov/enrollment/enroll-grade-by-grade/middle-school> or call 718-935-2009 with any questions.

Sparking Wellness and Creativity through Art for People with Dementia:

Lenox Hill Neighborhood House is offering a five-session program designed for individuals with mild to moderate cognitive impairments, including dementia, which will explore the use of art to spark creativity, expressive outlets and cognitive stimulation. The person-centered process will focus on each individual's strengths and the development of their own creative style. No previous art experience required.

The program will take place over 5 Tuesdays from November 20th to December 18th from 3:00pm-4:30pm at Lenox Hill Neighborhood House. 331 East 70th Street between 1st and 2nd Avenues, 4th Floor Conference Room. There is a fee of \$150 for the program and pre-registration is required. To register visit <http://www.lenoxhill.org/arttherapy>.

For More Information Contact Leah Gable at 212-218 0481 or <http://www.lenoxhill.org/careprogram/>.

Upcoming Pet Adoption Events:

Animal Care Centers of NYC (ACC) is sponsoring several Pet Adoption events around the district in December. Upcoming dates and locations are:

Sunday, November 11, 12:00 p.m. – 4:00 p.m. Dogs Only
Peloton, 1156 Madison Avenue @ 86th Street New York, New York 10028

Sunday, November 18, 12:00 pm – 4:00 PM unleashed by Petco
1155 Third Avenue @ 68th Street, New York NY 100

Upcoming events are also listed at <http://nycacc.org/Events.htm>

Legal Advocacy Clinics At Lenox Hill Neighborhood House:

The Lenox Hill Neighborhood House Legal Advocacy Center Offers assistance on a number of different issues. Here is a list of their ongoing programs and clinics:

- SNAP (formerly Food Stamps) Clinics: Wednesdays from 10am to 1pm at Lenox Hill Neighborhood House, 331 East 70th Street. First come, first served. Bring proof of identity, income information, utility bill, proof of housing costs, information on any dependents and if you are 60 or over or on SSI/SSD, information on medical costs. For more information, call [212-218-0431](tel:212-218-0431).
- SCRIE Clinics: Walk-in Clinic. The next clinic will take place Tuesday, December 11 from 10:00 a.m to 1:00 p.m at Lenox Hill Neighborhood House, 331 East 70th Street. You must arrive before Noon to ensure you can be seen. If you are 62 years or older, live in a rent regulated apartment and have an annual household income of \$50,000 or less you may be eligible for the Rent Freeze Program. Find out if you are eligible and get assistance applying or recertifying for SCRIE.
- DRIE Clinics: By Appointment only. The next clinic will take place Thursday December 13 from 1:30 p.m to 4:00 p.m at Lenox Hill Neighborhood House, 331 East 70th Street. You must arrive before Noon to ensure you can be seen. If you are receiving disability benefits, live in a rent-regulated apartment and have an annual household income of \$50,000 or less you may be eligible for the Rent Freeze Program. Find out if you are eligible and get assistance applying or recertifying for SCRIE. For more information, please email DRIE@lenoxhill.org or call 212-218-1503, option 0.
- Tenants Rights Advice Clinic: Walk-in clinic, now at 2 locations.
 - December 13 and February 7 from 10am to 1pm at 331 East 70th Street. First come-first Served, arrive by Noon.
 - December 6 from 2:00 to 5:00 p.m. at the House Casa Mutua Clinics at 159 East 102nd Street. First come, first served, arrive by 4 p.m.

- November 28 and December 19 from 2:00 to 5:00 p.m. at the East Harlem Health Action Center, 158 East 115th Street. First come, first served, arrive by 4 p.m. Please bring all relevant housing-related documents with you.

- Medicare Part D & Medicare Advantage Plan Clinic: You can arrange an appointment for counseling and enrollment in a plan during Medicare Open Enrollment, between October 15 - December 7. Please call Aitan Groener at 212-218-0449 to arrange an appointment.
- Health Insurance Enrollment: call 212-218-0432. Assistance with finding and enrolling in an affordable health insurance plan.

VOLS Legal Clinics for Seniors:

The VOLS Elderly Project will be at one location in my district this month. The Elderly Project staff and pro bono attorneys provide free legal advice, information, document drafting, and other brief services to low-income Manhattan residents aged 60 and over, and to the social workers and advocates who assist them. Their schedule includes

Friday November 9th - 2:00 pm, Legal Clinic,
Burden Center for the Aging, 415 East 73rd Street (b/t 1st and York)

Friday, November 16th - 10:00 am, Legal Clinic,
Stanley M. Isaacs Neighborhood Center, 415 East 93rd Street

Monday, November 26th - 10:00 am, Legal Clinic,
Encore Community Services Center, 239 West 49th Street (b/t Broadway and 8th Ave.)

And, just across the Park on the Westside: Monthly Housing Clinics and Workshops:

Council Member Helen Rosenthal, Goddard Riverside's SRO Law Project, and the Urban Justice Center co-sponsor monthly housing clinics and workshops at the Goddard Riverside Community Center, 593 Columbus Avenue (between 88th and 89th Streets). On the first Wednesday of each month, from 6pm – 8pm, the clinic offers a presentation on a variety of topics, followed by a question and answer session. Each evening, at least one staff attorney will meet with individuals who are seeking specific legal advice.

For questions, contact the Office of Council Member Rosenthal at (212) 873-0282 ext. 206 or Helen@helenrosenthal.com. Sign-up sheet starting at 6pm each evening.

December 5, 2018: Housing Court 101: Retaining a Lawyer and Preparation

January 2, 2019: DHCR I: IAI and MCIs

February 6, 2019: DHCR II: Failure to Provide a Lease and Rent Overcharge applications

March 6, 2019: When a landlord wants you to go: Harassment, Construction Harassment and Buyouts

April 3, 2019: Eviction Prevention: Residency Challenges, Clutter, Unapproved Alterations, Nuisances

May 1, 2019: Succession Rights I: Family, Partners and Others

June 5, 2019: Succession Rights II: Apartment Sharing, Roommates, Sublets, Short-term rentals

Affordable Housing Opportunities in Manhattan:

Waterline Square is now accepting applications for 269 affordable studio, 1-, 2- and 3-bedroom apartments newly constructed at 675 West 59th Street, 400 West 61st Street and 645 West 59th Street on the Upper West Side in Manhattan. Rents for these apartments range from \$1,041 to \$1,553 depending on unit size. To be eligible, applicants must have incomes between \$37,578 and

\$72,600 depending on unit and family size. Asset limits also apply. Preference will be given to Community Board 7 residents for 50% of units, mobility-impaired persons for 5% of units, visual- and/or hearing-impaired persons for 2% of units, and City of New York municipal employees for 5% of units. A full description of the building and application process is available at <https://a806-housingconnect.nyc.gov/nyclottery/AdvertisementPdf/599.pdf>.

Households may elect to submit an application by one of two methods: EITHER online OR by mail. To submit your application online now, please visit NYC Housing Connect at www.nyc.gov/housingconnect and select "Apply for Housing." To request an application by mail, mail a self-addressed envelope to: Waterline Square c/o Breaking Ground, PO Box 3620937, New York, NY 10129.

Applications must be submitted online or postmarked by December 6, 2018. Applicants who submit more than one application may be disqualified.

540 West 53rd Street Apartments is now accepting applications for 102 affordable studio, 1-, 2- and 3-bedroom apartments newly constructed at 540 West 53rd Street in the Clinton neighborhood in Manhattan. Rents for these apartments range from \$1,091 to \$3,270 depending on income and unit size. To be eligible, applicants must have incomes between \$39,292 and \$172,095 depending on unit and family size. Asset limits also apply. Preference will be given to Community Board 4 residents for 50% of units, mobility-impaired persons for 5% of units, visual- and/or hearing-impaired persons for 2% of units, and City of New York municipal employees for 5% of units. A full description of the building and application process is available at <https://a806-housingconnect.nyc.gov/nyclottery/AdvertisementPdf/600.pdf>.

Households may elect to submit an application by one of two methods: EITHER online OR by mail. To submit your application online now, please visit NYC Housing Connect at www.nyc.gov/housingconnect and select "Apply for Housing." To request an application by mail, mail a self-addressed envelope to: 540 West 53rd Street c/o Wavecrest Consulting LLC, 87-14 116th Street, Richmond Hill, NY 11418.

Applications must be submitted online or postmarked by December 7, 2018. Applicants who submit more than one application may be disqualified.

553 West 30th Street Apartments is now accepting applications for 172 affordable studio, 1- and 2-bedroom apartments newly constructed at 553 West 30th Street in the Chelsea neighborhood in Manhattan. Rents for these apartments range from \$858 to 1,350 depending on unit size. To be eligible, applicants must have incomes between \$31,303 and \$62,580 depending on unit and family size. Asset limits also apply. Preference will be given to Community Board 4 residents for 50% of units, mobility-impaired persons for 5% of units, visual- and/or hearing-impaired persons for 2% of units, and City of New York municipal employees for 5% of units. A full description of the building and application process is available at <https://a806-housingconnect.nyc.gov/nyclottery/AdvertisementPdf/602.pdf>.

Households may elect to submit an application by one of two methods: EITHER online OR by mail. To submit your application online now, please visit NYC Housing Connect at www.nyc.gov/housingconnect and select "Apply for Housing." To request an application by mail, mail a self-addressed envelope to: 553W30 Apartments, P.O. Box 8630, New York, NY 10116.

Applications must be submitted online or postmarked by December 13, 2018. Applicants who submit more than one application may be disqualified.

Avalon Midtown West is now accepting applications for 28 affordable studio, 1- and 2- bedroom apartments newly designated at 250 West 50th Street in the Midtown Manhattan. Rents for these apartments range from \$2,138 to 2,993 depending on unit size. To be eligible, applicants must have incomes between \$73,303 and \$135,590 depending on unit and family size. Asset limits also apply. Preference will be given to mobility-impaired persons for 5% of units, and visual- and/or hearing-impaired persons for 2% of units. A full description of the building and application process is available at <https://a806-housingconnect.nyc.gov/nyclottery/AdvertisementPdf/17.pdf>.

Households may elect to submit an application by one of two methods: EITHER online OR by mail. To submit your application online now, please visit NYC Housing Connect at www.nyc.gov/housingconnect and select "Apply for Housing." To request an application by mail, mail a self-addressed envelope to: Midtown West Affordable – 510 W. 52nd Street, New York, NY 10019.

Applications must be submitted online or postmarked by December 31, 2018. Applicants who submit more than one application may be disqualified.

Metrocard Bus and Van Schedule:

The MTA offers MetroCard-related services throughout New York City through mobile buses and vans. Buses provide a full range of services, including applying for or refilling a Reduced-Fare MetroCard, buying or refilling a regular MetroCard, or getting answers to a MetroCard-related question. Vans sell Unlimited Ride MetroCards and Pay-Per-Ride MetroCards, and they refill MetroCards and Reduced-Fare MetroCards. Buses and vans will be in my district on the following dates and locations:

November 13, 9 - 10:30 am, 92 Street & Lexington Avenue – Bus
November 13, 11:00 am - 12:30 pm., 86 Street & Lexington Avenue – Bus
November 13, 1:30 - 2:30 pm, 68 Street & Lexington Avenue – Bus
November 15, 8:00 - 10:30 am, 47 Street & 2 Avenue – Van
November 15, 11:30 am - 2:00 pm, 28 Street & 2 Avenue – Van
November 21, 9 – 10:30 am, 79 Street & Third Avenue - Bus
November 21, 11 am - 1 pm, 79 Street & York Avenue – Bus
November 21, 1:30 - 2:30 pm, 72 Street & York Avenue – Bus
November 27, 9 - 10:30 am, 92 Street & Lexington Avenue – Bus
November 27, 11:00 am - 12:30 pm., 86 Street & Lexington Avenue – Bus
November 27, 1:30 - 2:30 pm, 68 Street & Lexington Avenue – Bus
December 5, 9 - 10:30 am, 79 Street & Third Avenue – Bus
December 5, 11 am - 1 pm, 79 Street & York Avenue – Bus
December 5, 1:30 - 2:30 pm, 72 Street & York Avenue – Bus
December 6, 7 – 9 am, 91 Street and York Avenue - Van
December 6, 8:00 - 10:30 am, 47 Street & 2 Avenue – Van
December 6, 11:30 am - 2:00 pm, 28 Street & 2 Avenue – Van
December 7, 9 - 10 am, 57 Street and 1 Avenue – Van
December 7, 10:30 - 11:30 am, 57 Street and 3 Avenue – Van
December 7, 12:30 - 2:00 pm, 68 Street and 1 Avenue – Van

The full mobile MetroCard schedule is available at <http://mta.info/metrocard/mms.htm>. Please note that MetroCard buses and vans do not take credit cards.

Heat Season Rules:

The City Housing Maintenance Code and State Multiple Dwelling Law require building owners to provide heat and hot water to all tenants. Building owners are required to provide hot water 365 days a year at a constant minimum temperature of 120 degrees Fahrenheit.

Between October 1st and May 31st, a period designated as “Heat Season,” building owners are also required to provide tenants with heat under the following conditions:

- Between the hours of 6AM and 10PM if the outside temperature falls below 55 degrees, the inside temperature is required to be at least 68 degrees Fahrenheit.
- Between the hours of 10PM and 6AM the inside temperature is required to be at least 62 degrees Fahrenheit. Note that there is no longer any outside temperature requirement for night hours

Tenants who are cold in their apartments should first attempt to notify the building owner, managing agent or superintendent. If heat is not restored, the tenant should call the City’s Citizen Service Center at 311. For the hearing-impaired, the TTY number is (212) 504-4115. The Center is open 24 hours a day, seven days a week.