

NYS SENATE MANHATTAN DELEGATION

Visit Who Represents Me: NYC at <http://www.mygovnyc.org/> for a full listing of your representatives at the City, State and Federal levels.

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Senator Brian Kavanagh

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Senator Jose Serrano

29th Senate District
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NY State Senate website: <https://www.nysenate.gov/>

GOVERNMENT AGENCIES

New York State Homes and Community Renewal (HCR) enforces the rent regulation laws. Find fact sheets and complaint forms at <https://hcr.ny.gov/office-rent-administration-ora>.

Tenants can obtain their apartment's rent history from HCR by calling 718-736-6400 (press 7 for rent history), visiting an HCR office (Manhattan locations below), emailing ORAreCORDS@nyshcr.org, or submitting a request at <https://portal.hcr.ny.gov/app/ask>. Tenants who submit requests at HCR offices or by email will be asked for proof of identity (photo ID) and proof of tenancy (copy of lease, rent receipt, or utility bill).

HCR Upper Manhattan Borough Office
Adam Clayton Powell, Jr. Office Building
163 West 125th Street, 5th Floor
New York, NY 10027
212-961-8930

HCR Lower Manhattan Borough Office
25 Beaver Street, 5th Floor
New York, NY 10004
212-480-6238

Various New York City agencies are responsible for enforcing local laws regarding apartment and building maintenance, heat and hot water, rodents and pests, elevators, construction safety, noise, mold, dust, and other issues. If you are unable to resolve an issue after bringing it to the attention of your building owner/management, you can file a complaint by calling 311 or online at <https://portal.311.nyc.gov>. The appropriate agency will send out an inspector who may issue a violation. Be sure to get the complaint number so you can check on the status.

The Metropolitan Council on Housing has a helpful fact sheet on obtaining repairs on its website at http://metcouncilonhousing.org/help_and_answers/how_to_get_repairs.

TENANT ADVOCACY ORGANIZATIONS

Housing Justice for All

www.housingjusticeforall.org

Metropolitan Council on Housing

168 Canal Street, 6th Floor

212-979-6238-membership information

212-979-0611-tenants' rights hotline (open Monday & Wednesday 1:30-8pm and Friday 1:30-5pm)

<http://metcouncilonhousing.org/>

New York State Tenants and Neighbors Coalition

255 West 36th Street, Suite 505

212-608-4320

www.tandn.org

LEGAL RESOURCES FOR NYC TENANTS

NYC Right to Counsel Program

Under New York City law, many low-income tenants facing eviction in Housing Court are eligible for free legal representation. This depends on three things:

1. Where you live (the program is being rolled out by zip code until it becomes citywide in 2022)
2. Your income and how many people live with you
3. The type of housing court case

To find out if your zip code is included in the program and if you are income eligible, consult

<https://www.evictionfreenyc.org>.

Even if your zip code is not yet covered by the Right to Counsel program, you can find contact information for nonprofit legal services providers who may be able to provide assistance by entering your address at <https://www.evictionfreenyc.org>.

The **Metropolitan Council on Housing** has a fact sheet on its website at

http://metcouncilonhousing.org/help_and_answers/finding_a_lawyer with guidance on finding a tenant attorney, as well as a list of free and private tenant legal service providers. **Housing Court Answers** has a list of free legal service providers and private tenant attorneys available on its website at <http://housingcourtanswers.org/resources-links/#lawyers>.

Housing Court Answers provides information about Housing Court, housing law, and obtaining rent arrears for people without attorneys. They can be reached over the phone via their helpline and in person at their Housing Court information tables. There are many helpful fact sheets about the Housing Court process available on their website at <http://housingcourtanswers.org/>.

Telephone Helpline: 212-962-4795, Open Tuesday-Thursdays, 9am-5pm

Manhattan Housing Court Information Table:

111 Centre Street, 2nd Floor Clerk's Office, Room 225

Table open weekdays, 9am to 4pm (may be closed for lunch)