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LET US GET IN THE MIDDLE

Presented by:
Michele Kirschbaum
Director of Programs

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Agenda

- What is New York Peace Institute?
- What is mediation?
- What issues are appropriate for mediation?
- Who are the mediators?
- How to request mediation

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New York Peace Institute

- Community Dispute Resolution Center
- Help people address conflict through mediation.
- Teach mediation skills
- Primarily supported by the Office of Court Administration and other grants, so services are at no cost to clients.

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What is Mediation?

- A voluntary process in which a trained neutral mediator facilitates a conversation between people who disagree
- Conversation is kept confidential by mediators
- In mediation people are empowered to work out their own solutions

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What Mediators Do

- Facilitate conversation
- Help people feel heard
- Ease tensions
- Organize issues into an agenda
- Encourage creative solutions

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Mediation can help resolve:

- Family disputes
- Housing issues
- Noise and harassment complaints
- Civil and Small Claims cases
- Workplace disputes
- Special Education disputes
- Criminal matters
- Group conflicts

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Mediation Works Well When:

- Pre-existing relationship
- Parties want to resolve rather than have ongoing dispute and/or before going to court
- Communication and trust have been broken
- Parties want to discuss impact
- Parties want to reset a relationship

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Not Appropriate for Mediation

- Current Order of Protection
- Serious history of intimate partner violence or elder abuse
- Child abuse/neglect pending court proceeding and/or investigation
- Do not have contact information for involved parties

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Benefits of Mediation

Empowering **Cost effective** **Timely**

Reset Relationships

Positive Results - 2023

2500 cases handled

700 cases mediated

Agreement between 50-90%

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Referring Cases

- Complete request form online www.nypeace.org
- Or, contact Michele Kirschbaum, Director of Programs 917-796-8286 mkirschbaum@nypeace.org
- Staff will contact the parties to conduct an intake
- Services will be scheduled via Zoom, in-person or phone

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Contact Us

MANHATTAN MEDIATION CENTER
T: 212-577-1740

BROOKLYN MEDIATION CENTER
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