

Liz Krueger

New York State Senate | 28th District



November 2016

Message from Liz...

First I want to thank you for reelecting me to the Senate – I continue to be humbled by your support and honored to serve you. If you’ve been reading my updates over the years, you won’t be surprised to hear how heartbroken I am by the presidential results. I believe a Trump presidency will take us in the wrong direction on pretty much all the major issues facing our country, with tragic consequences for the real lives of so many people. I am proud to have been a Hillary Clinton supporter, as shell-shocked as most of us around the world that she lost, and more committed than ever to protecting the constitution and the promise of our great, but divided, nation.

If I simply take Trump at his word, without even speculating on his temperament or his tenuous commitment to basic principles of our constitutional democratic republic, I truly fear the consequences facing us on so many issues:

- We could go backwards in the effort to address global warming, with major negative consequences for future generations, including rising sea levels that threaten the existence of coastal cities like ours;
- Women could lose their rights to abortion and reproductive health services, and have their voices silenced on issues like sexual assault and unequal pay;
- Immigrants who came here as children could lose their ability to work and face deportation no matter that the US is the only home they have ever known, and no matter how much they are contributing to our society;
- People of color will continue to be pushed to the margins of our society, their lives given less value than their white neighbors, and their right to vote called into question;
- LGBT people could see their rights eroded, including the right to marry the person they love;
- Muslims and other religious minorities could face increased discrimination based on their beliefs;
- Freedom of the press could be curtailed through changes to the libel laws and inappropriate actions by “security” agencies of our government;
- Millions of Americans could lose their healthcare, including hundreds of thousands of New Yorkers;

What’s Inside

Message from Liz	1
Policy Spotlight	3
- Illegal Hotels	
- Fossil Fuel Divestment	
Community Spotlight	4
- Senator Krueger's Roundtable for Boomers & Seniors Monday November 14th	
- Forum on Making Change in Your Neighborhood	
- Gale Brewer’s Access Manhattan Series	
- Introducing the Radical Age Campaign for Age Justice	
- First Avenue Estates Protected as US Supreme Court Dismisses Stahl Appeal	
- Upcoming Pet Adoption Events	
- Be Aware: ATM Skimming Devices on the Upper East Side	
- Time to Sign Up for Health Care for 2017	
- Assistance with Medicare Part D and Medicare Advantage Open Enrollment	
- Legal Advocacy Clinics From Lenox Hill Neighborhood House	
- Monthly Housing Clinics and Workshops	
- VOLS Legal Clinics for Low-Income Residents Over Age 60	
- Affordable Housing Opportunities in Manhattan	
- Metrocard Bus and Van Schedule	
- Heat Season Rules	

- Investment in the most vulnerable – the poor, the elderly, the unemployed, the sick, children – will likely be slashed along with desperately needed Federal investments in clean water, public transportation, public health and safety, and so many other shared public goods;
- We could see as many as three Supreme Court Justice confirmations representing the extreme right, changing the course of the Court for a generation to come.

I won't try to draw lessons from this election yet – I think there are many factors that played into Trump's appeal, and sorting them out is for the longer term. But one of those appeals was clearly to fear – fear of change, fear of people who looked or spoke or worshiped in different ways. Now it's my turn to be scared, because of all of the issues above. And for all of us who are concerned about these policies, it's our turn to figure out how to engage in the fight to stop the worst from happening. I think it is also important that we listen and hear what is truly motivating the half of the country who voted for President-elect Trump. I don't think they will be very happy with their choice over time, but it is critical we better understand what is driving their worldviews.

As a first thought, I offer an updated version of an old truism – it's okay to mourn, but we must also organize. Let yourself cry, let yourself feel fear, and reach out to your loved ones for support. But remember that while it is not an exaggeration to say that all the progress that our country has struggled to achieve over the last century is at risk, it hasn't been lost yet. We must not allow ourselves to be overwhelmed for long by catastrophizing. We must be prepared for the worst, but deal with what we have right in front of us.

Make no mistake, the results of this election may be nothing short of a national and likely international crisis; certainly it will result in individual crises for so many of our fellow Americans. But I aim to follow the advice of Winston Churchill – “Never let a good crisis go to waste.” We must take this time to strengthen the movement for progress in our city, our state, and our country. The future will require new strategies and new priorities, and the choices we make at the state level will matter more than ever. Participation by everyone, not just on Election Day but every other day, is crucial.

I, my staff, and my elected allies will do everything we can to protect the people of this state from the consequences I've listed above and all the other unanticipated consequences yet to come. I ask that you join me in this fight. It will be a long one, and it is only just beginning, but I believe the words of Martin Luther King Jr. that President Obama repeated on this day eight years ago: the arc of the moral universe is long, but it bends toward justice.

PS: Beyond the outcome, in New York this election once again demonstrated the need for fundamental reforms to our election process – I know from constituent reports and my own observations that there were lines of several hours at some of the poll sites in my district as well as issues with voters apparently inappropriately removed from the rolls. I have heard similar stories from elsewhere in the city. While some of the problems are a result of problematic practices and insufficient training for workers, the failure of the legislature to act on common-sense election reforms is the major reason we have such chaotic elections.

I sponsor or cosponsor a number of reforms including legislation establishing early in-person voting (S3813), simplifying the ballot to make it more readable (S2841), and studying implementation of mail-in or internet voting (S2739). The problems with this election are not new, and it is unconscionable that no legislation to address these issues has passed. I will once again be

reminding my colleagues about all the problems this year and urging them to finally act on these reasonable reforms.

POLICY SPOTLIGHT

Illegal Hotels

I was extremely pleased that on October 21st, Governor Cuomo signed into law A8704/S6340, which prohibits the advertising of illegal short-term rentals, including on web platforms like Airbnb.

This law will protect tenants, seniors, and anyone who values the safe and quiet enjoyment of their homes and neighborhoods. It is also a huge victory for regular New Yorkers over the interests of a thirty-billion dollar corporation. For too long companies like Airbnb have encouraged illegal activity that takes housing off the market and makes our affordability crisis worse. They have sat idly by while unwitting "hosts" are evicted for breaking their leases, unscrupulous landlords drive out tenants to profit off the short-term market, and tourists are put in danger by staying in unregulated, unaccountable, and often dangerous illegal hotels.

A8704/S6340 strengthens the existing illegal hotel law by allowing fines to be issued against individuals who advertise illegal hotel units. While it is already illegal to rent out whole apartments in buildings with 3 or more units for less than 30 days, the new law clarifies that it is also illegal to advertise units for occupancy that would violate New York law.

The proliferation of illegal hotel units has removed thousands of apartments from an already tight housing market, disrupted the lives of the permanent residents who live in the buildings, and decreased the City's tax base. Furthermore, because illegal hotels do not comply with the local building, fire, and housing codes that are required for buildings zoned for transient occupants, they pose a serious threat to public safety.

In spite of Airbnb's misleading statements to the contrary, those who want to *legally* use sites like Airbnb -- for example by renting out a spare room while they remain in residence -- are still free to do so, as they have always been. But those who are breaking our laws and disrupting their neighbors and communities will now face stiffer penalties.

I thank Governor Cuomo for signing this bill, and congratulate Assemblymember Rosenthal and my Senate colleagues for standing up for the needs of regular New Yorkers.

Fossil Fuel Divestment

At the end of October I hosted a roundtable discussion on the financial and fiduciary implications of divesting New York State's pension fund from fossil fuels. The roundtable included representatives from the office of New York State Comptroller Thomas DiNapoli, as well as a panel of financial and investment experts. Full video of the event is available here: <http://tinyurl.com/zrkp68j>.

The New York State Common Retirement Fund, the pension fund for over one million New Yorkers, has around \$4 billion invested in the world's top 200 fossil fuel producers. More than \$1 billion of that is invested in a single company - ExxonMobil. However, in the face of rapidly accelerating climate change and increasingly strong action by local and national governments to reduce greenhouse gas emissions, questions have been raised about the future profitability of fossil fuel companies. Concerns about "stranded assets" and lack of transparency, along with a global divestment movement led by environmental organizations like 350.org, has resulted in nearly six hundred organizations divesting from fossil fuels. These organizations include universities, faith-based organizations, non-profits, municipalities, philanthropic organizations, and national and state pension funds, controlling over \$3.4 trillion in assets.

During the roundtable, panelists highlighted the structural challenges faced by fossil fuel companies, which create concerns about return on investment in addition to the moral and environmental issues of profiting from environmental degradation. Panelists also brought up the systemic risk being injected into the economy through continued reliance on fossil fuels, and the role that major coal, oil, and gas companies have played in fostering climate denial. Representatives from the Comptroller's office highlighted several green investment initiatives that they have undertaken, and maintained their long-held contention that they can have more of an impact on the behavior of fossil fuel producers through engaging with those companies as shareholders, rather than divesting.

I have the utmost respect for Comptroller DiNapoli and his staff, who have well-established credentials both as stewards of our pension fund and advocates for the environment. But on this issue we disagree. I believe the time has come to divest from fossil fuel production, as one small part of a comprehensive approach to addressing the climate crisis. As such, I sponsor the Fossil Fuel Divestment Act ([S.5873/A.8011-A](#)), along with Senator Brad Hoylman and Assembly Assistant Speaker Felix Ortiz. It would require the Comptroller to divest the Common Retirement Fund from all holdings in the 200 largest publicly traded fossil fuel companies, as defined by carbon content in the companies' proven oil, gas, and coal reserves. I will continue to push this discussion with the Comptroller and encourage him to take the lead on divestment with or without legislative action.

COMMUNITY SPOTLIGHT

Senator Krueger's Roundtable for Boomers & Seniors – Monday, November 14th:

This 5-part program provides an opportunity for neighbors to come together to explore life issues that are relevant across the age span. At each session you will hear from and engage with professionals who are knowledgeable on topics that are of concern to the growing population of older adults in New York City.

This year our topic is "Controversies in Aging." Sessions will be held on:

- Social Security: Retirement Insurance or Social Safety Net?
- Aid in Dying in New York: Debating Proposed Legislation
- The Court System and Older Adults
- Medicare – Why Isn't Vision, Hearing and Dental Covered?
- Public Policy & the Gray Lobby – Making Government Work

The program meets one morning per month in November, December, March, April, and May.
Sessions are from 8:30am to 10:30am at Lenox Hill Neighborhood House, 331 East 70th St.

Session 1 – **Monday November 14th:** Social Security: Retirement Insurance or Social Safety Net? This session will feature presentations by Bill Arnone of the National Academy of Social Insurance and Everett Lo, of the Social Security Administration. Please RSVP by contacting my office at 212-490-9535, or via email at liz@lizkrueger.com.

Forum on Making Change in Your Neighborhood: How to Work with Your Government to Improve Your Community:

On Tuesday, November 29th, I am hosting a public forum entitled “Making Change in Your Neighborhood: How to Work with Your Government to Improve Your Community.” The event will bring together speakers from neighborhood associations, advocacy groups and government in a discussion of ways for citizens to impact the governing process and be effective in addressing community issues.

Speakers will include:

- Umair Khan, Deputy Counsel, Office of New York City Public Advocate Letitia James
- John Raskin, Executive Director, Riders Alliance
- Elaine Walsh, President, East 86th Street Association

The event will take place from 6pm to 8pm at the SUNY Global Center, Global Classroom, 116 East 55th Street, between Park and Lexington Avenues. RSVP at <http://tinyurl.com/zn6dh3b>, or by emailing liz@lizkrueger.com or calling (212) 490-9535.

Introducing the Radical Age Campaign for Age Justice:

On Monday, November 14th, the Radical Age Movement is launching its latest campaign, focusing on addressing inequities in the New York City budget. Older New Yorkers are not getting our fair share of NYC's budget allocated for critically important senior services. The Radical Age Movement is calling for a long-term transformation of the NYC budget that recognizes the needs of this growing population. Join them as they build a Campaign for Age Justice.

At this presentation and workshop, you will have an opportunity to learn what YOU can do. The Campaign for Age Justice is a 5-point plan. You will be able to choose which part of the plan you want to work on and begin working with others who have the same interest. We are counting on you to help shape actions to address this insidious age prejudice and eliminate its detrimental effects on young and old alike. Speakers include Bobbie Sackman, Director of Public Policy, Live on NY and Steve Burghardt, Silverman School of Social Work, Hunter College.

The meeting will take place at the NY Society for Ethical Culture, 2 West 64th Street from 6:30 PM - 9:00 PM.

Register at <https://www.eventbrite.com/e/a-campaign-for-age-justice-tickets-28609054452>.
Beverages & light fare will be served.

First Avenue Estates Protected as US Supreme Court Dismisses Stahl Appeal

I am happy to report that the US Supreme Court has denied an appeal to Stahl York Avenue LLC in their lawsuit challenging the landmark status of First Avenue Estates. Earlier this year, I joined other East Side elected officials, Borough President Gale Brewer, and many preservation groups to file an amicus brief in support of the New York City Landmarks Commission in this case. A New York State

case is still pending, but the US Supreme Court decisions will likely have a significant impact on the State case.

This decision is the latest development in an effort that began in 1990 to landmark two buildings on the Upper East Side, 429 E 64th St. and 430 E 65th St. The buildings were landmarked in 2006, but the owners, Stahl Real Estate, filed numerous challenges to the decision in state and federal court. In 2012, Stahl filed a hardship application with the LPC to demolish the buildings, claiming that they could not receive a reasonable return from the landmarked properties. At the time, I submitted testimony opposing the claim. After being denied the hardship application, Stahl filed federal and state appeals of the LPC decision claiming that the LPC acted "arbitrarily and capriciously" and engaged in an "unconstitutional taking". The Federal court ruled against Stahl in May of last year. In January, a State Supreme Court judge similarly ruled against Stahl on all counts.

I have been fighting for over a decade to ensure that these two buildings become and remain landmarked. This decision is a critical victory for the dozens of rent regulated tenants who remain in the buildings, and all tenants living in landmarked buildings across the city whose homes could have been jeopardized had the case been decided in Stahl's favor. This is also a huge win for the historic preservation community as a whole and the Upper East Side in particular. I thank the Friends of the Upper East Side Historic Districts for their leadership role in this decades-long fight

Gale Brewer's Access Manhattan Series:

Manhattan Borough President Gale Brewer is offering an "Access Manhattan" series designed to help New Yorkers learn more about available city benefits, resources and services. All sessions in her Northern Manhattan Office at 431 W. 125th St.. Upcoming Events are:

Senior Rent Freeze: SCRIE/DRIE Workshop: November 9, 6-8pm

NYCHA Training/Succession Rights: November 15, 6-8pm

Fatherhood Initiative: November 16, 6-8pm

IDNYC Municipal ID Enrollment: November 17, 6-8pm

Financial Literacy: Credit, Budgeting & Investment: November 30, 6-8pm

Please register at <https://www.eventbrite.com/e/access-manhattan-services-for-better-communities-fall-2016-tickets-28400438476> or call (212) 531-1609.

Upcoming Pet Adoption Events:

Animal Care Centers of NYC (ACC) is sponsoring several Pet Adoption events around the district in December. Upcoming dates and locations are:

Saturday, November 12, 11AM-3PM:

Biscuits & Bath Sutton Place, 1064 1st Avenue at East 58th Street – Dogs only

Upcoming events are also listed at <http://nycacc.org/Events.htm>.

Be Aware: ATM Skimming Devices on the Upper East Side:

The NYPD reports that they have identified illegally placed "skimmers" on ATMs and credit card machines throughout the city and in our own neighborhood on the Upper East Side. There are most certainly more devices out there and the NYPD needs everyone's help locating them. Skimmers can be placed anywhere a credit/debit card is swiped or dipped such as banks, convenience stores, drug stores, MTA vending machines, gas stations, grocery stores, etc.

If you work in a store with an ATM or Point Of Sale readers at the registers please immediately inspect them for evidence of these type of skimming devices, and do so frequently throughout each and every day to ensure your customers and you are not scammed.

If you are out shopping or use an ATM, give the card reader a tug before each use of such device. The skimmers are only held on with double sided tape so they will come off easily.

Time to Sign Up for Health Care for 2017:

Marketplace Plans

New York's Healthcare Marketplace, NY State of Health, is a way for individuals, families, and small businesses to find quality health insurance. It can help if you don't have coverage now, or if you have insurance but want to look at other options, under certain conditions. (Note: the Marketplace is not for people who have Medicare).

Need Financial Help? Financial aid to buy insurance is available for individuals who earn up to \$47,520 a year, or \$97,200 a year for a family of 4.

New Options are Available! You may qualify for an even more affordable option. The **Essential Plan** is a new plan for New Yorkers and it covers essential health benefits. Preventive care such as routine doctor exams and screenings are free. There is no deductible. Eligible consumers will pay either a \$20 monthly premium or nothing, depending on income. Some plans include additional benefits such as adult dental and vision coverage for an additional premium. Individuals can make up to \$23,760 a year, or \$48,600 a year for a family of 4.

To be eligible for Medicaid, individuals can make up to \$15,800 a year, or \$32,319 a year for a family of 4.

How Do I Apply? You may apply online at <https://nystateofhealth.ny.gov>, by mail, or by calling the Marketplace at [1-855-355-5777](tel:1-855-355-5777).

Need Free Help Applying? Lenox Hill Neighborhood House has a certified application counselor who can help you understand your options and enroll in a plan. Call to make an appointment: [212-218-0432](tel:212-218-0432) (331 E. 70th Street).

For a complete list of counselors who can meet with you, contact the Marketplace or go to: <http://info.nystateofhealth.ny.gov/IPANavigatorSiteLocations>.

When Do I Apply? Apply by December 15, 2016 for coverage effective January 1, 2017. Open enrollment for 2017 ends on **January 31, 2017**. After that time, you may only apply if you experience a qualifying event, such as loss of your current coverage, pregnancy, job loss, marriage or divorce, or other event.

Note: **You may apply for Medicaid or the Essential Plan at any time.**

Remember:

- **Free and low-cost options are available**, including Medicaid and financial aid.
- All plans provide essential care, including doctor visits, emergency care, and prescription drugs.
- You cannot be denied coverage for a pre-existing condition.

• For returning consumers, you must renew your coverage between November 15, 2016 and December 15, 2016 for coverage to begin on January 1, 2017.

Medicare Part D & Medicare Advantage Plan - Open Enrollment Is Here!

The Medicare Advantage Plan and Part D prescription drug plan open enrollment period ends December 7, 2016. The Legal Advocacy Department at Lenox Hill Neighborhood House is scheduling individual counseling appointments to help you choose or change your Medicare Advantage or Part D plan. For more information or to sign up for an appointment, please call Cristina Mendez at [212-218-0449](tel:212-218-0449). Appointments will be held at Lenox Hill Neighborhood House, 331 E. 70th Street.

Additional Medicare Resources:

New York City Department for the Aging's Health Insurance Information, Counseling, & Assistance Program (HIICAP) helps answer questions on Medicare, Medicaid, managed care, EPIC, and other health insurance options and issues. HIICAP counselors can also meet with you to discuss different Medicare plan options. Contact HIICAP at [212-341-3978](tel:212-341-3978).

Medicare Rights Center is a non-profit agency providing information, advocacy, and assistance on Medicare enrollment and issues. [1-800-333-4114](tel:1-800-333-4114) or www.medicarerights.org

The Official U.S. Government Site for Medicare: www.medicare.gov or call [1-800-633-4227](tel:1-800-633-4227) (1-800-MEDICARE).

Legal Advocacy Clinics At Lenox Hill Neighborhood House:

The Lenox Hill Neighborhood House Legal Advocacy Center Offers assistance on a number of different issues. Here is a list of their ongoing programs and clinics:

- SNAP (formerly Food Stamps) Clinics: Wednesdays from 10am to 1pm at Lenox Hill Neighborhood House, 331 East 70th Street. First come, first served. Bring proof of identity, income information, utility bill, proof of housing costs, information on any dependents and if you are 60 or over or on SSI/SSD, information on medical costs. For more information, call [212-218-0431](tel:212-218-0431).
- SCRIE Clinics: call [212-218-0503 ext. 6](tel:212-218-0503) for assistance in applying or recertifying for the Senior Citizens Rent Increase Exemption (SCRIE) program. The SCRIE clinic is open to tenants city-wide. Please note that due to the volume of calls, it sometimes takes up to two weeks for staff to respond to messages.
- Eviction Prevention: Walk-in clinic, every 2nd and 4th Monday of the month, from 10am to 1pm at 331 East 70th Street, for tenants who live, work, or go to school on Manhattan's East Side above 59th Street and on Roosevelt Island.
- End-of-Life Planning/Advance Directives: volunteer attorneys may be able to assist you with one-on-one counseling and individualized drafting of Advance Directives including Health Care Proxies, Living Wills, Powers of Attorney, and simple, low-asset Wills. If you are interested in being screened for a possible appointment, call the intake hotline at [212-218-0503 ext 4](tel:212-218-0503).
- Health Care Access/Medicare/Medicaid: call [212-218-0503 ext 3](tel:212-218-0503). Find out about Medicare Savings Programs, Medicaid home care, Medicare Part D, Medicaid Spend-down, EPIC and if you are eligible for Medicaid.
- Health Insurance Enrollment: call [212-218-0432](tel:212-218-0432). Assistance with finding and enrolling in an affordable health insurance plan.

And, just across the Park on the Westside: Monthly Housing Clinics and Workshops:

Council Member Helen Rosenthal, Goddard Riverside's SRO Law Project, and the Urban Justice Center co-sponsor monthly housing clinics and workshops at the Goddard Riverside Community Center, 593 Columbus Avenue (between 88th and 89th Streets). On the first Wednesday of each month, from 6pm – 8pm, the clinic offers a presentation on a variety of topics, followed by a question and answer session. Each evening, at least one staff attorney will meet with individuals who are seeking specific legal advice.

For questions, contact the Office of Council Member Rosenthal at (212) 873-0282 ext. 206 or Helen@helenrosenthal.com. Sign-up sheet starting at 6pm each evening.

December 7, 2016: Housing Court 101

January 4, 2017: Types of Affordable Housing including Vouchers, Roommates, Subletting

February 1, 2017: "Bad Actor" activity including Harassment, Illegal Hotels & Buyouts

March 1, 2017: Residency Requirements for Rent Regulated Apartments

April 5, 2017: DHCR Overview, including MCIs and IAs

May 3, 2017: DHCR Rent Overcharges and Illegal Deregulation

June 7, 2017: Succession Rights

VOLS Legal Clinics for Low-Income Residents Over Age 60:

The Volunteers of Legal Services (VOLS) Elderly Project provides pro-bono legal services to low-income people over age 60 who live in Manhattan. VOLS conducts legal clinics each month at senior centers where seniors can discuss their legal concerns in confidence, receive legal advice and, where appropriate, obtain referrals to a volunteer lawyer for representation. Areas of legal assistance include wills, medical directives, powers of attorney, housing, consumer matters and Medicaid. Over 150 lawyers serve on their Elderly Project volunteer attorney roster.

Upcoming Clinic dates and locations are below – note because of holidays there will not be legal clinics at Burden Center in November or at Encore Center in December :

Burden Center for the Aging, 1484 First Avenue (between 77th & 78th Streets) — 2 pm — second Friday of each month (December 9). Call Velda Murad at 212-879-7400 for information.

Stanley Isaacs Senior Center, 415 East 93rd Street (east of 1st Avenue) — 10 am — third Friday of each month (November 18, December 16). Call Khristel Simmons at 212-360-7620 ext, 158 for information.

Encore Community Services Senior Center, St. Malachy's Church - 239 West 49th Street (between Broadway and 8th Avenue) — 10 am — fourth Monday of Each Month (November 28). Call Narobe Arias at 212-581-2910, ext 125 for information.

Affordable Housing Opportunities in Manhattan:

435 West 31 Apartments is now accepting applications for 169 affordable studio and 1-, 2- and 3-bedroom apartments newly constructed at 225 East 39th Street in the Hudson Yards neighborhood in Manhattan. Rents for these apartments are \$913 and \$1,359, depending on unit size. To be eligible, applicants must have incomes between \$32,640 and \$63,060, depending on unit and family size. Preference will be given to Community Board 4 residents for 50% of units, mobility-impaired persons for 5% of units, visual- and/or hearing-impaired persons for 2% of units, and City of New York municipal employees for 5% of units. A full description of the building and application process is available at

Households may elect to submit an application by one of two methods: EITHER online OR by mail. To submit your application online now, please visit NYC Housing Connect at www.nyc.gov/housingconnect and select "Apply for Housing." To request an application by mail, mail a self-addressed envelope to 435 West 31 Apartments, c/o Breaking Ground, PO Box 3620937, New York, NY 10129.

Completed applications must be submitted online or returned by regular mail only to the post office box that will be listed on the application. Applications must be submitted online or postmarked by November 10, 2016. Applicants who submit more than one application may be disqualified.

Metrocard Bus and Van Schedule:

The MTA offers MetroCard-related services throughout New York City through mobile buses and vans. Buses provide a full range of services, including applying for or refilling a Reduced-Fare MetroCard, buying or refilling a regular MetroCard, or getting answers to a MetroCard-related question. Vans sell Unlimited Ride MetroCards and Pay-Per-Ride MetroCards, and they refill MetroCards and Reduced-Fare MetroCards. Buses and vans will be in my district on the following dates and locations:

- November 16, 9 - 10:30 am, 79 Street & 3 Avenue – Bus
- November 16, 11 am - 1 pm, 79 Street & York Avenue – Bus
- November 16, 1:30 - 2:30 pm, 72 Street & York Avenue – Bus
- November 17, 8:30 - 10:30 am, 47 Street & 2 Avenue – Van
- November 17, 1:30 - 3:30 pm, 28 Street & 2 Avenue – Van
- November 22, 9 - 10:30 am, 92 Street & Lexington Avenue – Bus
- November 22, 11:00 am - 12:30 pm., 86 Street & Lexington Avenue – Bus
- November 22, 1:30 - 2:30 pm, 68 Street & Lexington Avenue – Bus
- December 1, 7 – 9 am, 90 Street and York Avenue - Van
- December 1, 8:30 - 10:30 am, 47 Street & 2 Avenue – Van
- December 1, 1:30 - 3:30 pm, 28 Street & 2 Avenue – Van
- December 2, 9 - 10 am, 57 Street and 1 Avenue – Van
- December 2, 10:30 - 11:30 am, 57 Street and 3 Avenue – Van
- December 2, 12:30 - 2:30 pm, 68 Street and 1 Avenue – Van
- December 7, 9 - 10:30 am, 79 Street & 3 Avenue – Bus
- December 7, 11 am - 1 pm, 79 Street & York Avenue – Bus
- December 7, 1:30 - 2:30 pm, 72 Street & York Avenue – Bus

The full mobile MetroCard schedule is available at <http://mta.info/metrocard/mms.htm>. Please note that MetroCard buses and vans do not take credit cards.

Heat Season Rules:

The City Housing Maintenance Code and State Multiple Dwelling Law require building owners to provide heat and hot water to all tenants. Building owners are required to provide hot water 365 days a year at a constant minimum temperature of 120 degrees Fahrenheit.

Between October 1st and May 31st, a period designated as "Heat Season," building owners are also required to provide tenants with heat under the following conditions:

- Between the hours of 6AM and 10PM, if the outside temperature falls below 55 degrees, the inside temperature is required to be at least 68 degrees Fahrenheit.

- Between the hours of 10PM and 6AM, if the temperature outside falls below 40 degrees, the inside temperature is required to be at least 55 degrees Fahrenheit.

Tenants who are cold in their apartments should first attempt to notify the building owner, managing agent or superintendent. If heat is not restored, the tenant should call the City's Citizen Service Center at 311. For the hearing-impaired, the TTY number is (212) 504-4115. The Center is open 24 hours a day, seven days a week. Complaints can also be submitted online at <http://www1.nyc.gov/nyc-resources/service/1813/heat-or-hot-water-complaint>.